

Advanced Training

Team Resource Management



Course objective

To enhance team skills and performance, thus reducing the number of teamwork-related errors that lead to incidents and accidents in ATM.

Course content

- Human Error
- Teamwork
- Team Roles
- Communication
- Decision Making
- Situational Awareness
- Stress

Who should attend

Air traffic controllers who want to make more efficient use of team resources for the sake of safety in ATM.

Entry requirements

None

Duration

3 days

Training Methods

- Lectures
- Role Plays
- Videos
- Exercises
- Group Work
- Case Studies

Participants

Maximum 12

Language

German or English

Accommodation

Single rooms en-suite available at the Academy's guesthouse on request
Price per person/night :
€ 44,- net (plus VAT 16%)
Food will not be included.

Additional Services

The course participants will use the DFS campus gastronomy (cafeterias/canteen) at their expense.

Benefits

Significant reductions are possible in teamwork-related errors.

Remark

This programme is based on an official EATMP deliverable and is customised to meet the needs of the DFS. For use outside DFS it needs to be adjusted to the local communication culture.

Contact

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